

CASA WOOD FLOORS

Italia Designer Series

Maintenance Guidelines

Like any floor covering, factory finished wood floors will show signs of wear over time, depending on the size and lifestyle of your family. By observing a few precautions and setting up a regular cleaning routine and maintenance program, you can expect years of beauty from your CASA WOOD FLOORS “Italia Designer Series” hardwood floor. The following are examples of the reasonable and necessary maintenance you are expected to perform. They are not intended to be an exclusive list.

- It is very important, as well as a requirement under your Italia Designer Series Hardwood Flooring Warranty, that the inside temperature for the areas where our flooring has been installed be kept between 60 and 80 degrees F and the humidity must be maintained between 30%-55% at all times throughout the year. Failure to keep the environment as such may cause damage to your flooring and such damage would not be a valid claim under our warranty.
- **CASA WOOD FLOORS prohibits the use of any adhesive tape on the flooring at any time during installation or thereafter. This includes tapes that are specifically made for wood flooring, such as blue or green masking tapes. The use of any tape may void the Warranty and no claims will be addressed in regards to defects in the finish as a result of the use of tape on our flooring.**
- Extended periods of direct sunlight may cause your floor to fade and/or discolor. It is best to have protection, such as window tint, blinds, or curtains, to block extended periods of direct sunlight.
- Dust mop, sweep, or vacuum your floor regularly. If you sweep, use a nylon broom, as straw brooms tend to be too rough and may scratch hardwood floor finishes. Use only suction vacuums with a soft brush attachment. Do not use a vacuum with a beater bar.
- Purchase from your retailer or on-line, a Woodwise Terry Cloth Mop Kit, or an equivalent Hardwood Floor Cleaning Mop Kit with cleaner.
- For spills or spot-cleaning, spray your Hardwood Floor Cleaner, directly on the spill, or on the mop, and clean as needed. It is better to use a Hardwood Floor Cleaner than mere water for a longer lasting finish. Wipe up all excess cleaner as excessive liquid left on your floor may cause damage.
- For general cleaning, first use your Terry Cloth Mop to dust your floor. Going with the grain, the lengths of the flooring planks, as opposed to side to side, remove all dirt, dust, and hair, etc. If you use a motion of dusting a row of planks, the length of the room, then turn the mop, keeping the dirt, dust, and hair, etc., in front of the mop, you will have an easier time achieving a “debris-free” floor prior to using your Hardwood Floor Cleaner.
- Using your Hardwood Floor Cleaner, lightly spray an area 10’-15’ across and 4’ wide, making sure not to over-wet your floor. Too much liquid may cause damage to your hardwood floor. Using a “back and forth” method, going from end to end on the planks, not side to side, spread the solution onto the entire planks to remove stains and spots and rejuvenate your floors finish.
- **Do not use hardwood floor cleaning machines or steam cleaners.**
- Do not use oil soaps, liquid or paste wax products, or other household cleaners that contain citrus oils, lemon oil, tung oil, silicon, or ammonia. Our warranty does not cover damage caused by non-recommended products. Use of these and other such products will harm the long-term performance of your floor and may also affect its re-coat ability.

- Do not use 2-in-1 cleaners with polish that may contain acrylics or urethane polish to restore gloss. Damage resulting from the use of these products will not be covered under this warranty and may produce unsatisfactory results when not applied properly.
- Make sure the legs of all tables, chairs, sofas and the bottom of all furniture without legs have “soft felt pads” to help prevent scratches. Do not use plastic pads. The felt pads must be kept free of grit, and will periodically need to be replaced.
- Make certain that chair and furniture casters are clean and operate properly (a minimum 1"-wide vinyl or rubber surface where it comes in contact with wood is recommended). Clean wheels periodically to remove dirt and debris.
- Use exterior walk-off mats and small area rugs just inside your entry doors to help keep grit off of your floors.
- Keep your pet’s nails clipped.
- Fixing minor scratches on your CASA WOOD FLOORS “Italia Designer Series” Hardwood Floor can be easy if you have the proper stain marker and a bit of artistic ability. Multiple colored stain markers can be purchased on-line at woodrepairproducts.com/product-category/touch-up-repair/mohawk-touch-up/. Remember to have your touch-up pen/marker in one hand and a soft cotton cloth in the other hand to wipe up excess so that the ink remains only on the scratch.
- When moving furniture, it is best to pick up the piece, rather than sliding it across the floors.
- Do not roll or slide appliances across your floor without first protecting your floor with a small sheet of melamine or vinyl.
- Both men’s and women’s shoes should be properly maintained. Heels with an unprotected tip may cause damage to your hardwood floor.
- Should your Casa Wood Floors “Italia Designer Series” Hardwood Floor finish become dull, or damaged beyond repair, contact a licensed Hardwood Flooring Contractor for board replacement or recoating.